

LIVING IN ANSBACH

THE D-TICKET



WELCOME IN ANSBACH!

SERVUS IN ANSBACH!

Dear Students,

living in a new country can be confusing. On the following pages you can find everything you need to know about traveling with the Deutsche Bahn and the D-Ticket in Germany.


Going by train is a perfect way to explore Germany in a leisurely way.

If you have any questions about living and studying in Germany, feel free to contact the Welcome Center.

Greetings,

Your Welcome Center

WELCOME@HS-ANSBACH.DE



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THE GERMAN TRAIN SYSTEM

The German train system is one of the most extensive, dense and heavily used railway systems in the world. However, it is famous for its ineffectiveness, which makes it perfect for exploring the country in a leisurely way.

THE DO`S AND DON`TS OF TRAVELING WITH THE DEUTSCHE BAHN

Do`s

Always **check the schedule** shortly before you leave – German trains are often delayed or cancelled

Always **take your ID** with you if you are using the D-Ticket

Pack **snacks and drinks** – there are no restaurants on boards (except on ICEs) and smaller train stations do not have kiosks

Bring your **headphones** – loud music and noises are considered impolite

Don`ts

Don`t use the **first-class** if you do not have a first-class ticket

Don`t sit on **reserved seats** – reserve seats on packed trips

Don`t take **ICEs** if you did not buy a specific ticket

Be quiet in the **quiet carriages** – no music, no children, no phone conversations allowed

THE DEUTSCHE BAHN RAILWAY FLEET

Since the D-Ticket allows you to only take certain train types it is important to know how the trains look and how to spot them on the apps.



[Ice 4 Eisenbahn Bahnhof - Kostenlose Foto auf Pixabay](#)

ICE

- The ICEs are the fastest trains in Germany.
- They often have onboard restaurants and quiet working spaces.
- **You need a special ticket to ride them.** The earlier you book them, the cheaper they are!

ICE 603



[Regionalexpress Doppelstock - Kostenlose Foto auf Pixabay](#)

Regionalbahn / Regionalexpress

- Most common trains in Germany
- They often have on-board toilets
- Included in the D-Ticket

10:38 - 11:06 | 28min

Nürnberg Hbf

RE 90



[S-Bahn Zug Verkehr Eisenbahn - Kostenlose Foto auf Pixabay](#)

Bahn /S-train

- Slowest train in Germany
- often no toilets
- Included in the D-Ticket

10:21 - 11:02 | 28min

Nürnberg Hbf

S4



[File:2024SEVBust. angent1.jpg - Wikimedia Commons](#)

Schienersatzverkehr / Rail Replacement Service

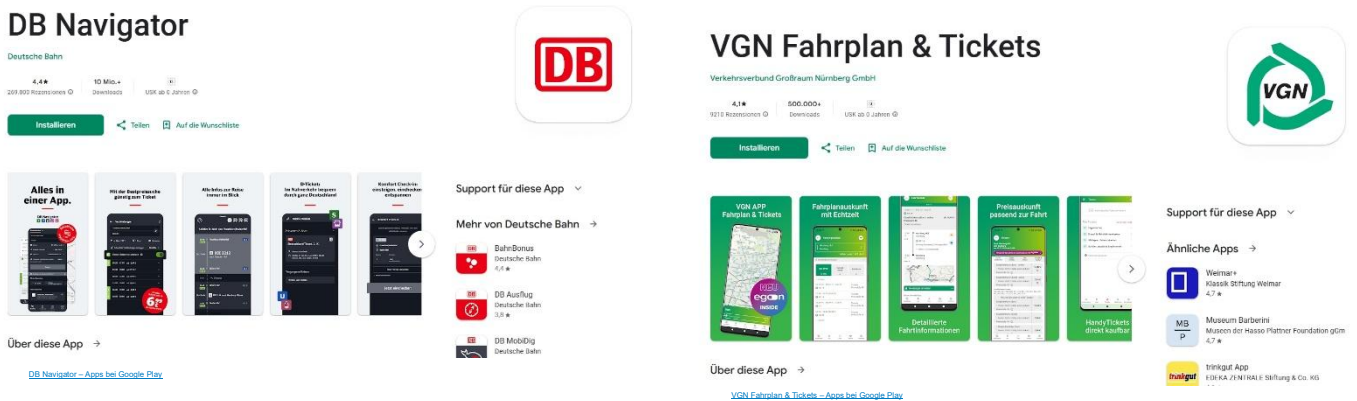
- Often used during strikes and construction
- Takes twice as long as the train → plan accordingly
- Never has toilets
- Included in the D-Ticket



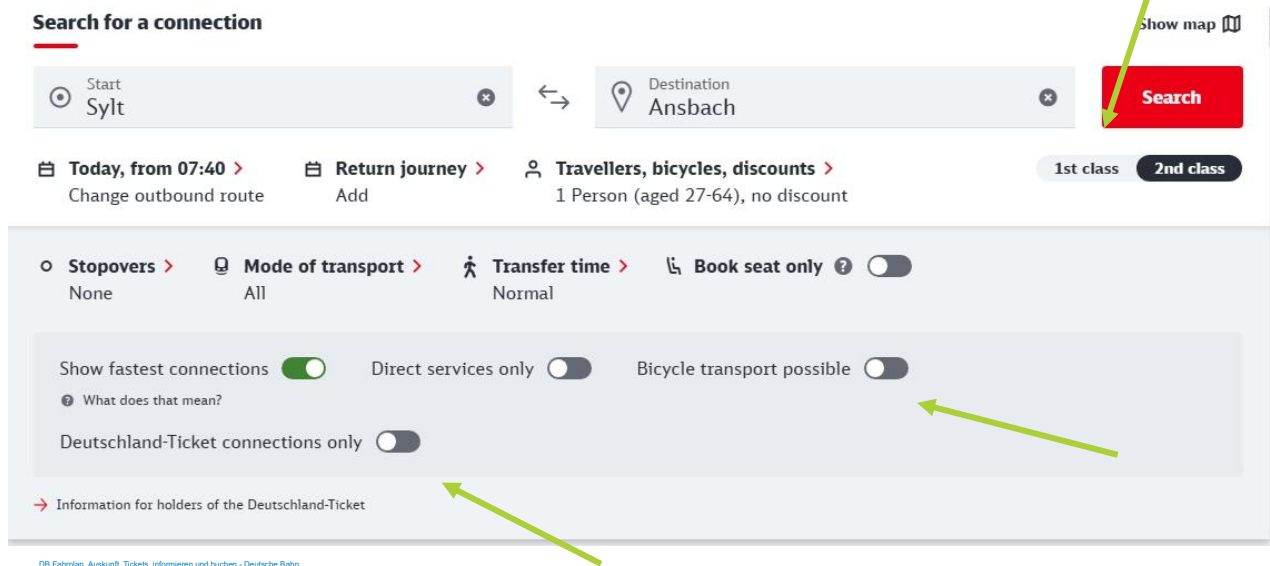
[File:Schienersatzverkehr-Logo.svg - Wikimedia Commons](#)

WHERE CAN YOU LOOK FOR TRAIN CONNECTIONS?

There are several websites and apps that you can use to find your perfect train connection. The most important ones are DB Navigator (for Germany) and VGN (for the local area).



Simply enter your connection details and decide if you want to travel in first or second class, if you are traveling with your bike and if you are using a D-Ticket.



BE AWARE:

- THE FIRST-CLASS TICKET IS MORE EXPENSIVE
- THE FIRST-CLASS TICKET IS NOT INCLUDED IN THE D-TICKET
- NOT EVERY TRAIN HAS ENOUGH SPACE FOR A BIKE
- YOU NEED TO BUY A SEPARATE TICKET FOR YOUR BIKE

THE D-TICKET

The D-Ticket gives you the perfect opportunity to discover Germany. From the Northern island of Sylt to the Neuschwanstein Castle in the South, the country is yours to explore!

WHICH TRAINS CAN YOU TAKE:



all regional trains

[Regionalexpress Doppelstock - Kostenloses Foto auf Pixabay](#)



all S-trains

[S-Bahn Zug Verkehr Eisenbahn - Kostenloses Foto auf Pixabay](#)



all busses

[File:2024SEVBusLangen1.jpg - Wikimedia Commons](#)

You are not allowed to take ICEs without buying a special ICE ticket!

You need to buy tickets before you board the train!

You need to carry your ID with you if you are using your D-Ticket!

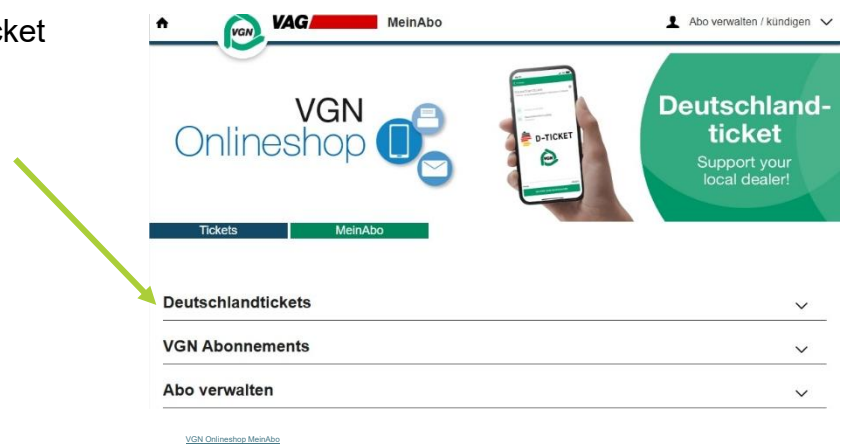
WHERE CAN YOU BUY IT:

- The D-Ticket is only available online
- You need to download the app
- You need to buy the ticket online at the VAG Nuremberg transport association: [VGN Onlineshop MeinAbo](#)

1. Download the app **VGN Fahrpläne und Tickets**

2. Go to [VGN Onlineshop MeinAbo](#)

3. Click on Deutschlandticket



4. Click on Ermäßigungsticket Studierende



5. Choose the Hochschule für angewandte Wissenschaften Ansbach

Hochschule

Bitte wählen Sie Ihre Hochschule *

Hochschule für angewandte Wissenschaften Ans ▾

Sollte Ihre Hochschule nicht aufgeführt sein, prüfen Sie bitte unter [Verkaufspartner Ermäßigungsticket](#) welches Verkehrsunternehmen für Ihre Hochschule zuständig ist.

THE D-TICKET AT THE UNIVERSITY OF ANSBACH

If you are studying in Bavaria, you are eligible for a discount. Instead of paying 58 Euros, you are only paying 38 Euros/ a month.

Be aware: To use the discount...

- You need to be fully enrolled
- Your student account must be activated
- You can only buy it two weeks before the start of the semester
- You need to cancel the normal 58 Euros version before buying the cheaper student version - You can only cancel until the 10th of the month
- If you do not cancel by the 10th of the month the ticket will automatically be purchased for the next month
- However: You need to reapply each semester! It is not purchased automatically after each semester!



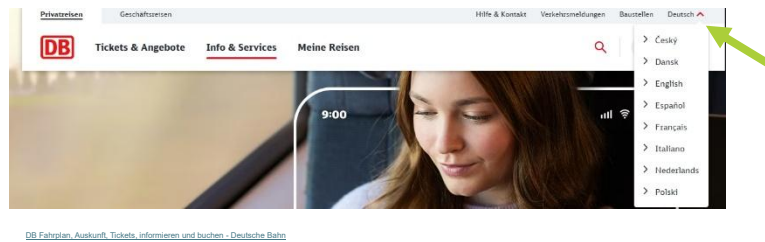
D-TICKET

[File:D-Ticket Logo.svg - Wikimedia Commons](#)

HOW TO GET TO ANSBACH USING THE TRAIN

1 Go to [App DB Navigator: Tickets, Echtzeit-Infos und mehr](#)

2 Change the language



3 Enter your start point and destination. For example:

Start: Airport Nuremberg

Destination: Ansbach

Search for a connection Show map

Start: Nuremberg Airport ↔ Destination: Ansbach Search

Today, from 07:03 Return journey Travellers, bicycles, discounts 1st class **2nd class**
Change outbound route Add 1 Person (aged 27-64), no discount

Stopovers Mode of transport Transfer time Book seat only What does that mean?

None All Normal

Show fastest connections Direct services only Bicycle transport possible Deutschland-Ticket connections only Information for holders of the Deutschland-Ticket

DB Fahrplan, Auskunft, Tickets, informieren und buchen - Deutsche Bahn

4 Choose if you ...

- want to travel first class (more expensive)
- reserve a seat
- travel with your bike
- use a D-Ticket

THE TRIP FROM NUREMBERG AIRPORT TO ANSBACH COSTS ~14 € BY TRAIN.

A TAXI COSTS ~ 160 €.

A PRIVATE SHUTTLE COSTS ~ 190 €.

YOUR RIGHTS AS A PASSENGER IN GERMANY

If you are traveling with the Deutsche Bahn in Germany, you have rights if...

- your train is delayed by 60 minutes or more
 - you miss a connection because the prior train was delayed or cancelled
 - your train is cancelled
-
- If your train is delayed by 60 minutes or more: you receive 25 % of the price / 1,50 € with the D-Ticket

 - If your train is delayed by 120 minutes or more: you receive 50 % of the price / 1,50 € with the D-Ticket

 - If your train is delayed by 100 minutes / cancelled, you have the right to use other railway companies (like Flixtrain, Nightjet), coaches or regular buses. All “necessary, appropriate and reasonable costs [...] will be reimbursed”. The costs of using a taxi, plane or private pick-up will not be reimbursed.

 - If your train is delayed by 120 minutes and you were supposed to arrive between midnight and 5:00 am OR if your train was the last connection of the day AND the Deutsche Bahn doesn't provide another connection, you will be reimbursed for up to 120 € (Be aware: this only applies if you have tried contacting the local staff on the train and the train station and were unsuccessful)

 - If you cannot continue your journey on the same day because of delays and cancellations, you will be reimbursed for a hotel room. (Be aware: this only applies if you have tried contacting the local staff on the train and the train station and were unsuccessful AND the Deutsche Bahn doesn't provide an alternative)

 - If your cancelled connection was the last one of the day OR if you were supposed to arrive between midnight and 05:00 am and are delayed by 60 minutes, you are allowed to use ICE trains. (Be aware: you need to buy the ICE ticket beforehand, and you will be reimbursed for it later)

BE AWARE:

Compensation amounts less than 4 € will not be paid



Collect your applications for up to 3 months and send them together to receive your money

But: you have 3 months to apply for compensation

You do not need to document local delays or cancellations manually



But: you need to save all bills from non-regional trains, other means of transport and hotel costs

IF YOU HAVE ANY PROBLEMS DURING YOUR TRIP...

... you can always contact the board personnel and the DB Service Center at the train stations.

Please note: not every train station has a DB service station



[File:DB-Reisezentrum.jpg - Wikimedia Commons](#)

You can also contact the following phone numbers:

- 0180 6 99 66 33 (English service number; high costs: 0,60 € per call)
- 08000 99 66 33 (German service number; free of charge)
- 030 2970 (when calling from abroad; press 9 for English)
- 030 586020909 (Lost and found office)

ALL INFORMATION IS CURRENT AS OF APRIL 2026.

ALL INFORMATION IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.